



KNOW BEFORE YOU GO HISTORY Ottawa

47 RIDEAU ST, OTTAWA, ONT.

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CAPACITY 2,000
historyottawa.com



LOCATION & PARKING

HISTORY Ottawa is conveniently located at 47 Rideau Street in The ByWard Market (entry on Rideau Street). Accessible by public transit and rideshare options, the venue is within walking distance of many bus routes, and is a 2 minute walk from the LRT Rideau Station on Line 1.

If driving, there are over 3,000 parking spaces available within a 15-minute walk to the ByWard Market and up to 8,000 in the surrounding areas. Some of the largest parking areas can be found at the Rideau Centre, George Street, York Street, and Clarence Street. For lots, rates and live availability, see the [ByWard Market parking map](#).



BOX OFFICE & TICKETING

Events at HISTORY Ottawa use mobile entry. Mobile ticket assistance is available at the box office during operating hours. The box office operates only on show days and opens 1 hour before the advertised door time.

The box office will be located at the window to the west of the main entrance, and inside the front vestibule. Major credit cards and debit cards are accepted. During this time, you are able to purchase tickets to any upcoming show, if available.



BAG POLICY

SMALL clutches, belt bags, fanny-packs or bags that are clear (i.e., see-through) are permitted. This allows the venue staff to safely and efficiently screen and welcome fans into the event. All event attendees and items will be subject to search when entering the venue. The maximum allowable bag size is 12" x 6" x 12" (30cm x 15cm x 30cm), including purses.

Backpacks and other oversized bags are not permitted in the venue or at coat check. We strongly recommend leaving these items at home or in your car.



PROHIBITED ITEMS

HISTORY Ottawa doesn't allow the following into the venue: ALL BACKPACKS, outside food and drink (including water), glass containers, narcotics and illegal substances, drug paraphernalia, laser pointers, spray paint, stickers, chairs, large umbrellas, sports balls, glow sticks, selfie sticks, large banners, flags or signs, bicycles, laptops, tablets, any professional audio/video recording devices (SLR, DSLR, GoPro, etc.), smart glasses, animals (with the exception of service animals), weapons of any kind, and any object that security/management deems unsafe or that can be used as a projectile.

Please see the venue website for the full list of prohibited items.



CASHLESS PAYMENT

All points of sale for food & beverage and coat check will ONLY accept credit, debit or mobile pay (such as Apple Pay or Google Pay). Select points of sale for merchandise may accept cash.



COAT CHECK

Our Coat Check is available for every show on a first come first served basis; located on the main floor for general admission ticket holders, and upstairs for mezzanine ticket holders. Debit and major credit cards accepted.



HEALTH & SAFETY

For your health and safety, please be sure to:

1. Stay hydrated and drink lots of water
2. Do not bring prohibited items into the event and follow entry protocols
3. Follow our Fan Code of Conduct for your and everyone's safety
4. Follow instruction from event staff – they are here to help
5. If you see something, say something – report safety and security concerns immediately to event security and staff



PLEASE RESPECT OUR NEIGHBOURS

We kindly ask all fans to be considerate of our neighbours and the surrounding community.

Please help us by:

- Using designated waste bins to keep the area clean
- Respecting private property and nearby businesses
- Not parking in unauthorized areas (nearby streets and neighbourhoods)
- Avoiding idling in residential areas



ACCESSIBILITY

Please note: our elevators are not yet operational. At this time, access between floors is via stairs. If you are relying on elevator access to attend the event, please contact us at InfoHistoryOttawa@livenation.com in advance so our team can understand your needs and determine how we may be able to assist.



HAVE A QUESTION?

Have a question that isn't covered? Email us at InfoHistoryOttawa@livenation.com

